



## **TERMS & CONDITIONS**

For H2Outfitters' International Adventures

### **How to Reserve your Space**

To reserve your spot simply mail in your deposit along with the trip application. Once we receive your deposit your space will be confirmed and further information will be sent to you to help you get ready for your adventure. The payment schedule is as follows:

At time of reservation.....\$1000  
90 days prior to trip departure.....Balance due

Upon receipt of your deposit, we will email you a confirmation of receipt, an equipment and clothing list, a medical form, and any other documentation needed to help you prepare for the trip. About three weeks prior to the trip we will email you the final details for the trip to include meeting locations, airport pickups & transfers, and important telephone numbers.

### **Methods of Payment**

We accept personal checks or money orders for our international adventures. All checks should be made payable to H2Outfitters and mailed to P.O. Box 72, Orrs Island, ME 04066. If you sign up for this adventure less than 30 days from the trip departure, payment must be made by certified check.

### **Pricing**

Please note that our trips are priced based on group size in order for us to be able to offer these trips to small groups. This tier pricing is calculated on the number of full revenue guests and excludes H2Outfitters staff or industry professional such as travel writers, photographers, etc.

In most cases, our trip prices are calculated a year in advance based on the currency and costs at that time. Occasionally we encounter substantial cost increases or currency fluctuations that are beyond our control. We will do our best to maintain our published prices but we reserve the right to adjust the final price if we cannot absorb these unexpected cost increases.

### **Single Supplement**

All our accommodations (hotels, Inns, B&Bs) are based on double occupancy. If you request accommodations for a single, and if it is available, you will need to pay the single supplement charge listed. If you are traveling alone and wish to share accommodations, we will do our best to match you with a roommate. In the event we are unable to do so you will need to pay the "forced" supplement fee for a single, which is usually half of the regular single fee.

### **Cancellations and Refunds**

In the event that you need to cancel your trip, the following fees will apply and are calculated based on the date we receive your written cancellation notice.

If H2Outfitters is notified

- 90 days or more prior to trip departure, you will receive a full refund less a \$100 administration fee.
- 61-89 days prior to trip departure, you will receive a 50% a refund
- 60 days or less prior to trip departure, there will be no refund.

No partial refunds will be given for unused hotel rooms, meals, sightseeing trips or other arrangements for any reason whatsoever. The price listed is a package price and credits are not given for services not used.



H2Outfitters reserves the right to cancel any trip due to insufficient signup or logistical problems that may impede trip operations, making it unfeasible to run the trip. In the event that H2Outfitters has to cancel, a full refund of the land cost is given, but H2Outfitters is not responsible for additional expenses incurred by members in preparing for the trip (i.e. non-refundable Advanced Purchased airline tickets, equipment, medical expenses, etc.) If a trip is cancelled due to forces beyond our control (acts of God, terrorism, labor strikes, etc.), H2Outfitters will promptly refund all monies that have not already been paid to its foreign suppliers (hotels, transportation companies, etc) and will use its best effort to recover and refund any outstanding amounts. However, H2Outfitters cannot guarantee any outstanding monies will be recovered. We highly recommend that you purchase trip cancellation insurance.

### **Transportation**

You are responsible for the arrangement and cost of your transportation getting to and from the start of the trip as outlined on the itinerary, i.e. international airfare or other transportation method you choose. H2Outfitters is not responsible for any fees incurred related to these travel costs, i.e. additional nights lodging, meals, etc, as a result of airline schedule changes or delays, or the cancellation of the trip due to low enrollment circumstances beyond our control.

### **Equipment**

H2Outfitters will provide all kayaking gear to include a kayak (may be single or double), spray skirt, Personal Floatation Device (PFD), and paddle. You are responsible for bringing the items listed under "What You Need to Bring". Should you have any difficulty understanding what these items are or finding these items it is your responsibility to notify us in advance in order for us to help you meet that need.

### **Medical and Health**

As part of the registration process you will be required to complete a medical history form and return it to us prior to the trip. It is critical that any medical problems be made known to us well before the scheduled trip departure. H2Outfitters reserves the right to refuse participation to any individual with a medical condition that would jeopardize the safety of said individual or the group, or affect their ability to perform the emotional and physical demands of the trip. Should a medical condition be in question, H2Outfitters will ask the individual to seek written approval from his/her physician confirming said individual is able to fully participate in the trip. If participation is refused then the individual would incur the normal cancellation fees as stated. H2Outfitters also reserves the right to release anyone at any time during the trip if it feels the individual is physically or mentally incapable, and/or if the individual's continued participation will jeopardize the safety of the individual involved or the safety of the entire group. Should an individual be released under these circumstances, no refund will be given.

### **Guest Responsibilities**

You have certain responsibilities to H2Outfitters and to other trip members. You are responsible for selecting a trip appropriate to your skills, abilities, and interests. H2Outfitters will be happy to discuss the trip with you to answer any questions you may have and to guide you into the appropriate trip. You are also responsible for adequately preparing for the trip as outlined in pre-departure information including having the appropriate clothing and gear, and being in sufficiently good health to undertake the trip. You are responsible during the trip, to carry your personal gear and to help carry the group gear, including carrying kayaks to and from the water.